

Bosrandbungalows Texel Wilhelminalaan 107 1791 AM Den Burg Tel. +31 623 31 40 55

E-mail: info@bosrandbungalowstexel.nl IBAN: NL03RABO 0144 4484 24 BTW: 8534.48.280.B.01 www.bosrandbungalowstexel.nl

## **GENERAL CONDITIONS**

# 1. About Bosrandbungalows Texel

Accommodation on Texel can be booked through the website www.bosrandbungalowstexel.nl. If you make a booking through our website, we will make the accommodation available.

Bosrandbungalows Texel's full name is 'V.O.F. Texel Vakantiewoningen Bakker' and it is entered in the register of the Chamber of Commerce under number 59375698. You can, of course, reach us via our website www.bosrandbungalowstexel.nl

Our other contact details are: Bosrandbungalows Texel Wilhelminalaan 107 1791 AM Den Burg

Chamber of Commerce: Alkmaar no. 59375698

VAT number: NL 8534.44.828.B.01 E-mail: info@bosrandbungalowstexel.nl

Tel.: +31 623 31 40 55

## 2. Information on www.texel.net

Although we do our best to give you accurate information, unintentional errors may appear on our website. Photographs and other information may unintentionally create an inaccurate image. As soon as we notice any issues, we will make the necessary corrections. The definitive arrival and departure times are always specified in your booking confirmation.

# 3. Reviews

Guest reviews of our accommodation are available on our website.

Vijverhof:

https://www.texel.net/nl/accommodatie/vijverhof\_0592/#gastwaardering

These reviews are always submitted by guests who have stayed in the accommodation themselves and are thus personal experiences.

# 4. Bookings and your data

As soon as you reserve accommodation through our website for a certain period at the specified price, a booking exists. You will immediately receive confirmation of your booking by e-mail. This is your booking confirmation. During the booking process, we request your personal data and that of your fellow guests. We trust that this data is correct. You are responsible for the obligations arising from the travel contract; your fellow guests are responsible for their own part. We process the personal data you provide during the booking process in accordance with the General Data Protection Regulation (GDPR).

# 5. Pets

Pets are welcom in our accommodation, but you must always indicate when booking if you wish to bring your pet. The following conditions normally apply

- you must provide a basket or rug for your pet's stay;
- pets may never be left alone in the accommodation;
- we charge a fee for your pet's stay;
- there is a maximum of two pets allowed.

## 6. Travel sum and other costs

The applicable prices for the use of accommodation are specified on the website. Prices are subject to change. The costs for supplements, options and extras are specified in the booking process.

## Tourist tax

Texel Municipality charges a tourist tax for each overnight stay. The tourist tax is specified separately and paid by you as part of the total travel sum to Bosrandbungalows Texel.



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## 7. Discounts

Applicable discounts are shown during the booking process. It is not possible to combine discounts. One discount – i.e. the one that benefits you most – is automatically selected during the booking process. If a last-minute or early-bird discount applies, no other discount will be calculated.

## 8. Payment

# Deposit

When the travel contract is concluded, an amount (deposit) equal to 30% of the total agreed travel sum, plus the extra costs must be paid.

When the travel contract is concluded within 9 weeks before arrival, then the total agreed travel sum, plus the extra costs must be paid within 1 week but must in any case be received by Bosrandbungalows Texel before the day of arrival.

#### Balance

Any balance of the travel sum (70%) must be paid within the period specified in the booking confirmation. If payment is not made on time, you will be in default we will then send you a payment reminder in writing or by e-mail, giving you a further seven days in which to pay the amount due. If payment is still not made, the contract will be deemed to be cancelled on the default date. We are entitled to charge the applicable cancellation costs for this purpose. Article 10 applies in that case and the cancellation costs payable will be deducted from the amount you have already paid.

## 9. No withdrawal - someone else in your place?

If you, as the main person making the booking or main guest, have agreed to these conditions and confirmed the booking details, a screen message stating that the booking is final will be displayed, so concluding the contract online via our website. Immediately after the booking, we send a confirmation by e-mail to the main guest. The confirmation is deemed to have reached the main guest when he/she could have read it, or when he/she can reasonably be deemed to have read it. We wish to point out that bookings that you make via our website are final. The statutory cooling-off period provided for in the Dutch Distance Selling Act (Wet koop op afstand) does not apply to the travel contract that you conclude via our site.

## Substitution

Your booking can be transferred to another person, who then substitutes you. The following conditions apply for this purpose:

- a. the other person must comply with all the contractual conditions, including the payment obligations;
- b. the request must be submitted seven days prior to arrival, so all formalities can be still be completed;
- c. the host concerned must give consent. The host may require payment for any additional costs associated with making the substitution.

## 10. Cancellation

You may cancel the travel contract with the host. The cancellation costs as set out below will then be payable.

If a travel contract involving several guests is cancelled, cancellation costs must be paid for all guests. If you wish to cancel, this can be done by telephone or e-mail. The cancellation date is the day on which you inform us of the cancellation by e-mail or telephone. We can be contacted at: E-mail: info@bosrandbungalowstexel.nl Tel.: +31 623 31 40 55

#### 11. Limitation of liability

Our liability is always limited or excluded in accordance with the applicable international conventions in this regard. We likewise does not accept any liability for damage that can be claimed under travel and/or cancellation insurance. Notwithstanding the other provisions of these conditions, we are liable for damage, other than that caused by the death of or injury to the guest, is capped at triple the rental sum, unless we acts with intent or are grossly negligent. Liability is unlimited in that case. Unless excluded by a convention or law, the exclusions and/or limitations of our liability included in this article also apply to our employees, the service providers involved and their personnel.

# 12. Your obligations

You are obliged to follow our instructions during your stay in the accommodation. You are liable for damage that arises to or in the accommodation during your stay. We may require a security deposit from you. If you and/or your fellow guests misbehave during your stay in the accommodation, we may terminate your stay immediately. You will remain



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responsible for the costs of the accommodation and be liable for all damage that arises from your misconduct or that of your fellow guests. You must be in possession of the correct documents, including an ID document such as a passport or driving licence.

# 13. Complaints?

You can rely on the application of Dutch law. We are naturally disappointed if you are not satisfied. If you have complaints about the accommodation, let us know as soon as possible, preferably still during your stay. We will deal with your complaints and search for a suitable solution with you. We can be contacted at:

E-mail: info@bosrandbungalowstexel.nl Tel.: +31 623 31 40 55

If you are unable to resolve the matter with us, let it know within two weeks of returning home at Texels Ondernemers Platform, afd. TVL, Postbus 155, 1790 AD Den Burg.